**The Mortimer Surgery**

**Patient Participation Group**

Notes of the meeting of the Patient Participation Group held on Thursday September 12th 2024 commencing 18:15 hours.

Summary of Actions Agreed:

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| Minute | Action | By whom |
| 02 | Donation to RBL? | SC/JB |
| 04 | Candidates for Chair and Vice Chair to notify PP | All |
| 04 | Schedule future meetings | SC/PP |
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Present

Chaired by Shirley Cullup (SC)

Mollie Lock ML

John Bagshaw JB (Vice Chair)

Simone Pulleyn SP

Diana Marlow DM

Brenda Neeves BN

Eddie Holweger EH

Maryam Rizwan MR

Practice Staff

Dr Iain Rock IR

Apologies

Jean Waites JW

Eva Van de Meuren EVM

John Miller JM

Mentioned not present

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| --- | --- | --- |
| No. | Discussion Item | Action |
| 01/ | Welcome & Apologies for Absence:SC opened the meeting and welcomed everyone. Declaration of Conflict of Interest:None were made. |  |
| 02/ | Discussion of Public Meeting ‘Type 2 Diabetes’ 26th JuneThere were approximately 60 attendees. Generally it was felt to have been a successful meeting, and IR expressed the appreciation of the Surgery to the PPG for organising and producing it. Registration at the door worked better this time, there were no parking issues and the badges for PPG members were appreciated. Publicity via posters, word of mouth and the website and MVP Facebook page was effective, but JB did not get to the Transport for the Ages event to distribute flyers. A donation to the RBL is due as previously?  | SC/JB |
| 03/ | Matters Arising The minutes of the meeting on 13th June were read through and approved. . |  |
| 04/ | Forward Notice of November MeetingThe next meeting is on 14th November and will include election of Chair and Vice Chair for 2025 commencing December 2024. Anyone wishing to stand should give their name to PP. SC announced that she would not be standing for re-election. IR stated that the Surgery was very grateful for SC’s running of the PPG and how much the cooperative and positive relationship between the PPG and the Surgery had been appreciated. As the doctors (IR, NB and MG) don’t work on Thursdays, it would be preferable to hold PPG meetings on a different day of the week. JB is usually unavailable Tuesday evenings. SC will work out a schedule with PP | AllSC |
| 05/ |  Doctor’s Report IR and NB are the only two partners currently and are going part time and employing two more GPs, Darshini Patel and Abi Taylor who started a few weeks ago. It is an achievement maintaining the GP cover as numbers of GPs is declining and fewer students are choosing this specialisation. MG will become a partner in April 2026RSV vaccinations are being offered to over 75 year olds, and there is a new Covid vaccine coming but it has to be ordered through the PCN.BN asked if the weight-loss drugs were being made available such as Ozempic. IR said that these are inections which suppress appetite and can also help with other addictions. They are not licenced for GPs to prescribe, and are in short supply due to private prescription demand. They are not without side effects, e.g. they increase the risk of pancreatitis 10 fold. SC asked if there was a general shortage of medicines. IR confirmed that there is, due to a combination of Brexit, wholesaler actions in stockpiling and gaming profits.JM asked why there was variation in pricing. IR confirmed that the pharmacy in the Surgery is owned by the partners and the Pharmacist, but he could convert a prescription to an NHS one in some circumstances. West Berkshire currently has the lowest number of Pharmacists per head of population in the whole country.Generally Mortimer Surgery are becoming an outlier in providing an ‘old fashioned’ service to patients. Pangbourne has become fully triaged by email to book appointments. The Paramedics are providing an excellent service seeing patients face to face, and they will continue to be used extensively, always with GP support and continuous coaching and training.  |  |
| 06/ | AOBSC has written to Willink School about the success of involving the students in the PPG. A reply from Clare Lake has been received saying that she looks forward to receiving the new year 12 and identifying students who are interested and are registered at Mortimer.An incident in the Surgery on 15th August was discussed. EVM was alone at reception at lunchtime when an individual became violent and threw objects at the Reception screen and the TV. It was very distressing for EVM and has led to a review of security for staff. The Surgery door cannot be locked at lunchtime due to NHS rules, but other actions may be possible to reduce future risks. |  |
| 07/ | Date of next meetings:14 November19 December |  |

Minutes approved on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signed \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Chair